TROUBLESHOOTING TIPS: ISSUES WITH FILLING THE GENEVA PEACE WEEK FORM

If you're experiencing difficulties filling out the Geneva Peace Week application or registration form, please try the following steps:

Browser & Device Issues

✅ **Try a different browser** – Recommended browsers include Google Chrome, Mozilla Firefox and Safari.

✅ **Update your browser** – Ensure you're using the latest version of your browser to avoid compatibility issues.

✅ **Clear cache and cookies** – Your browser might be storing outdated data. Clear cache and cookies, then restart your browser.

✅ **Try a different device** – If the form isn't working on your computer, try filling it out on a smartphone or tablet.

Security & Network Settings

✅ **Check security settings** – Some browser settings or firewall configurations might block form submissions. Try adjusting security settings or disabling ad blockers and VPNs temporarily.

✅ **Use a private/incognito window** – This can help bypass extensions or settings that may interfere with form completion.

✅ **Ensure JavaScript is enabled** – Some forms require JavaScript to function properly. Check your browser settings to confirm it's enabled.

✅ **Disable browser extensions** – Some add-ons or extensions (e.g., ad blockers) may interfere with form loading.

System & Connectivity Issues

✅ **Restart your device** – Sometimes a simple restart can fix minor system issues.

✅ **Check your internet connection** – Ensure you have a stable connection; try switching between Wi-Fi and mobile data if needed.

Server & Form Issues

✅ **Try again later** – The server might be temporarily overloaded, especially during peak registration times.

✅ **Ensure all required fields are completed** – Some forms do not allow submission if mandatory fields are left empty.

✅ **Try using a different email address** – If your email provider has strict security filters, it may block form-related communications.

Still Having Trouble?

If none of the above steps work, please contact the Geneva Peace Week team at **gpw@gpplatform.ch** with a description of the issue and, if possible, a screenshot of the error message.